



SchoolsMobile Installation Help

MARCH '24



SCHOOLSMOBILE

Before you start...

To make life easier for you follow these simple steps. If you want more help please feel free to call or email us at:

+44(0)333 242 3163
info@schoolsmobile.com

- » Ensure your **child's device(s)** is to hand as well as your own.
- » Please ensure it is **unlocked** and that you have access to download apps/admin rights.
- » If you use Screen Time, Family Sharing (iOS) or Family Link (Android), ensure you have **login credentials and can approve app downloads/make setting changes**.
- » You may find it useful to perform this set-up during times allowed by screen time or pause screen time on your child's device while you set up.



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Setting up your account...

You set up your account **on your phone or device before you apply SchoolsMobile to your child's device(s)**. This makes it super easy for you to manage your child's account.

Email Notifications:

By now, you will have received an email with either a **registration link**, details of a **pre-paid licence code** or a **link to a microsite**.

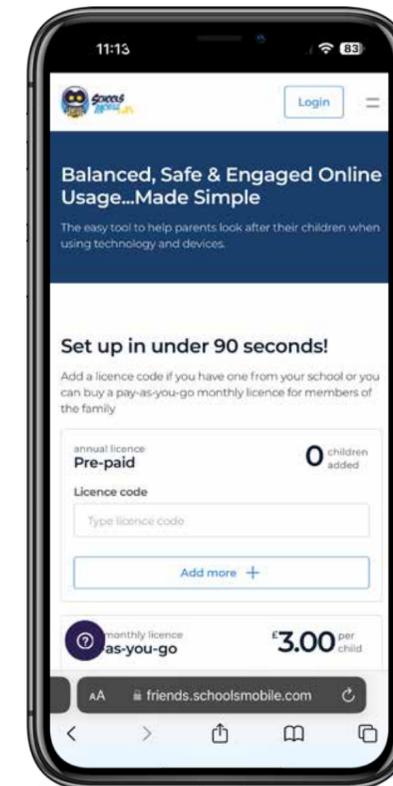
Emails will have various instructions to help you get started. As part of these instructions, there will always be a link for you to follow that looks like this:

<https://yourschoolname.schoolsmobile.com>

"yourschoolname" will be replaced with the name of the school that your child attends.

Make sure you keep a note or bookmark the link.

You may want to save it as a favourite on your computer or add it to the homescreen of your own mobile phone or tablet.





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Getting to know your dashboard...

Dashboard

Once you have added some basic details you will arrive at this screen where you can add your child's name and select the appropriate policy you want to apply to their device(s)

When ready, click on [Add Device](#) and follow the on screen instructions below

Click on **Add device/Show ID**

Take a note of the **Configuration ID**, which may appear like this, or it may appear as **bold text** in amongst some onscreen instructions.
(You can ignore those onscreen instructions if you are following this written guide.)



iPhones & iPads

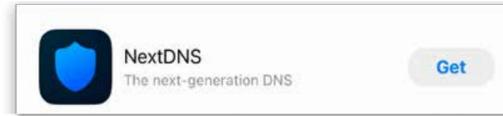


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Head to the App Store... on your child's device

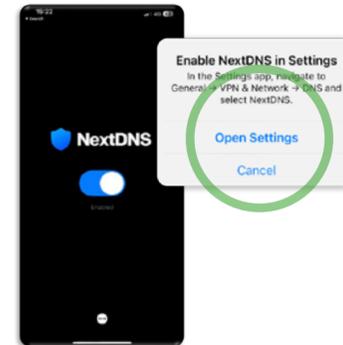
Step 1

Head to the App Store on your child's device and download the [NextDNS app](#)



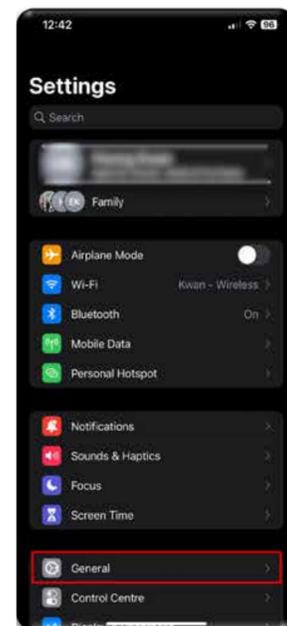
Step 2

Open the app and click [Enable](#) and [Open Settings](#) when prompted

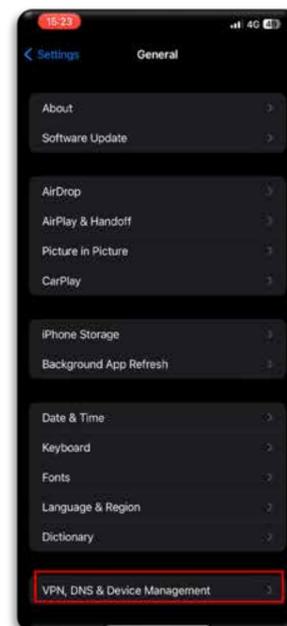


Step 3

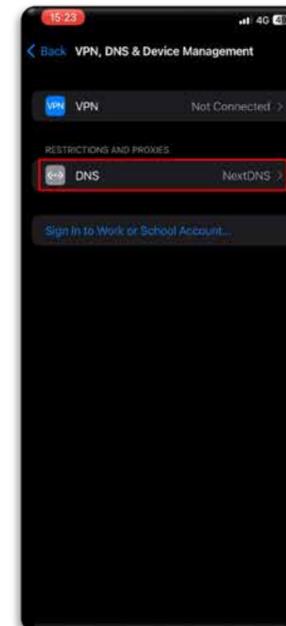
Go to [Settings](#) and select [General](#)



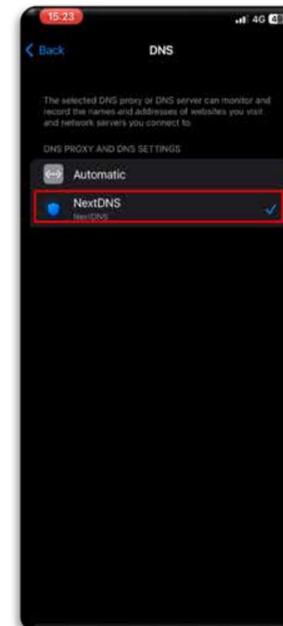
Select [VPN, DNS & Device Management](#)



Go to [Restrictions and Proxies](#)



Select [NextDNS](#)



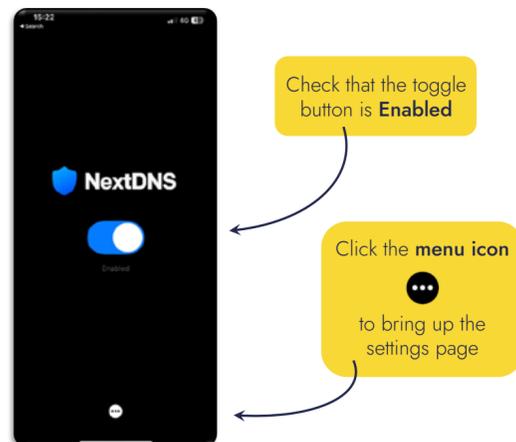


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Almost there... last two steps

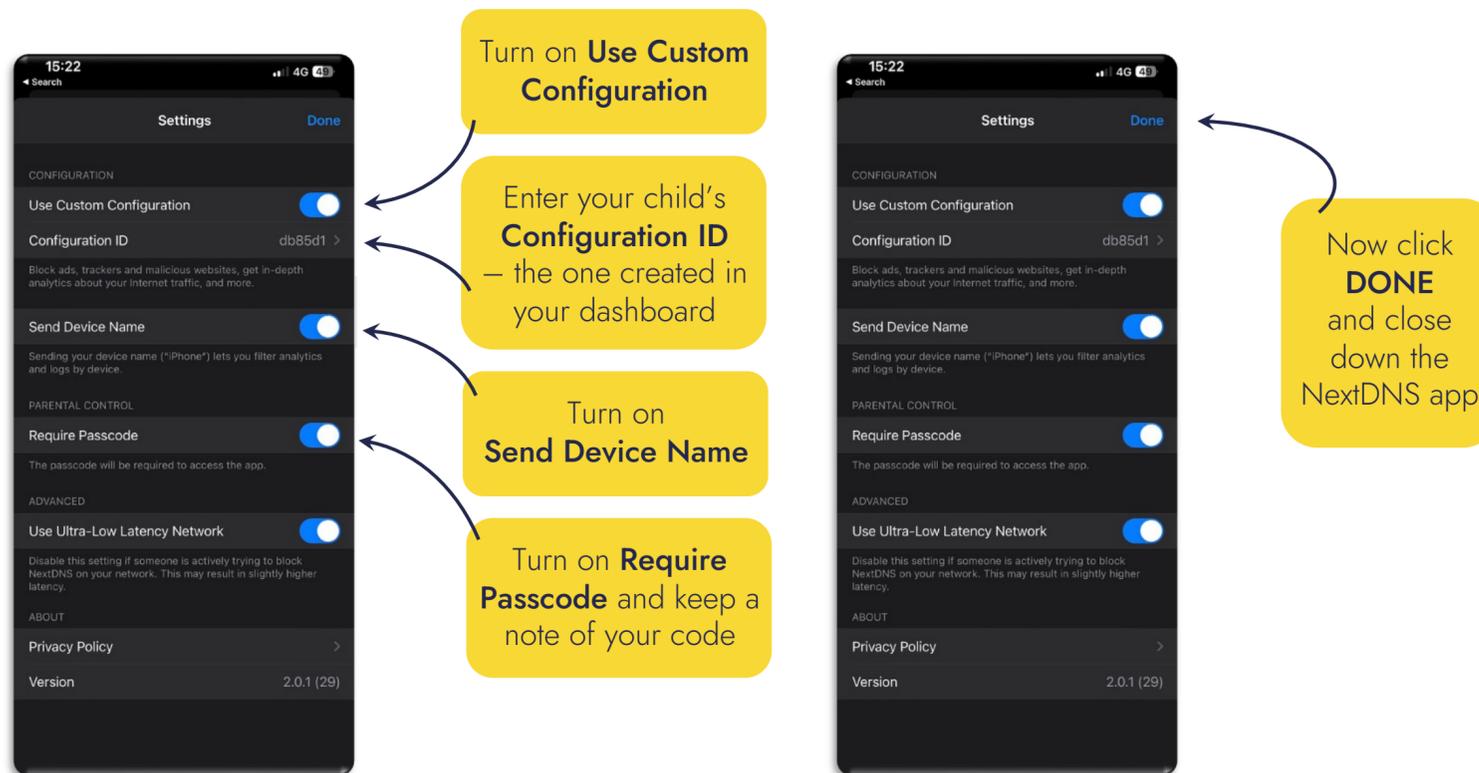
Step 4

Go back to the NextDNS app



Step 5

Configure NextDNS with your child's profile





Android Devices



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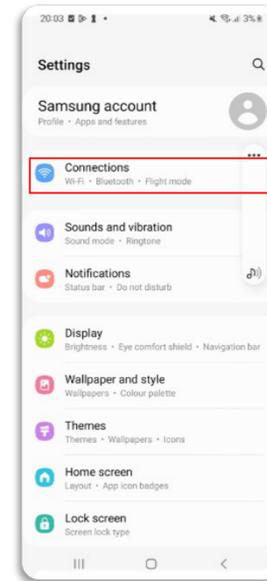
No app needed...

It is important to note that a small number of Android devices have a different layout in the settings section, so you might not recognise some of the screenshot images on this page.

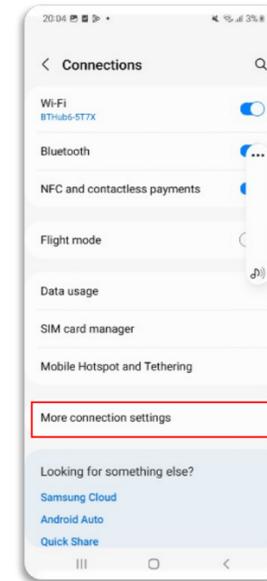
Don't worry if this happens... **just go to the search bar in the device settings and type DNS. One of the options that comes up will be Private DNS. Click Private DNS**

Step 1

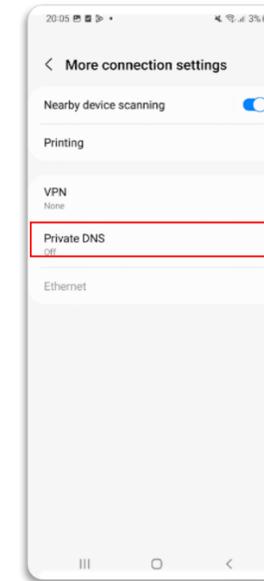
Go to settings and select **Connections**



Select **More connection settings**

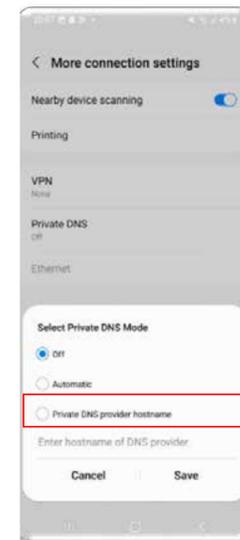


Go to **Private DNS**



Step 2

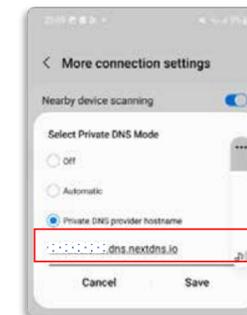
Click **Private DNS provider hostname**



Type your child's **Configuration ID** followed by **.dns.nextdns.io**

(The **Configuration ID** is the one you noted down from the dashboard)

Then press **Save**





MacBooks & iMacs



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Easy to enable

Step 1

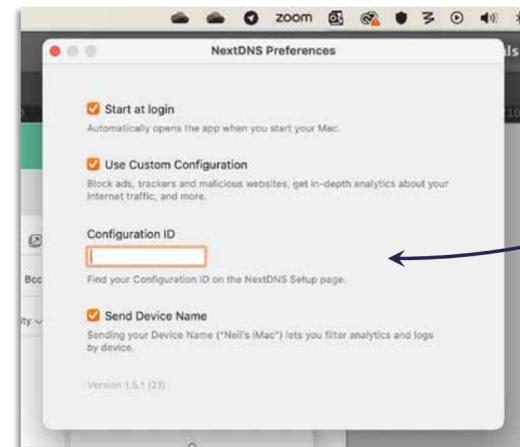
Download the **NextDNS app** from the Mac App Store



NextDNS

Step 2

Click on the new NextDNS **shield icon** in your app status bar and click on **Preferences**



Check **Start at login**

Check **Use Custom Configuration**

Type in your child's **Configuration ID**

(The **Configuration ID** is the one you noted down from the dashboard)

Check **Send device name**

Step 3

Click on the NextDNS icon and click **Enable**



Laptops & Surface Pros (Windows)



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Protected in seconds...

- Step 1.** Open the Settings app and go to [Network & Internet](#).
- Step 2.** Click on [Wi-Fi \(or Ethernet\)](#).
- Step 3.** Click on [Hardware properties](#), or ignore this step if you clicked on Ethernet.
- Step 4.** Click the [Edit button next to DNS server assignment](#).
- Step 5.** Select [Manual](#).
- Step 6.** [Enable IPv4](#).
- Step 7.** Enter [45.90.28.0](#) as [Preferred DNS](#), then select On (manual template) and enter <https://dns.nextdns.io/xxxxxxx> (replacing the x's with your child's unique Configuration ID that you noted down from your dashboard).
- Step 8.** Enter [45.90.30.0](#) as [Alternate DNS](#), then select On (manual template) and enter <https://dns.nextdns.io/xxxxxxx> (replacing the x's with your child's unique Configuration ID that you noted down from your dashboard).
- Step 9.** Click [Save](#).



Chromebooks



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Protected in seconds...

Step 1. Open the [Settings](#) app.

Step 2. Go to [Security and Privacy](#).

Step 3. Enable [Use Secure DNS](#).

Step 4. Select [With: Custom](#), then enter <https://dns.nextdns.io/xxxxxxx>
(replacing the x's with your child's unique Configuration ID that you noted down from your dashboard).



Some Top Tips



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Get the most out of SchoolsMobile...

Useful Dashboard Functions:

Pre-paid licence
Kelly's Mac Protected

Expiration date
19 Jul 2024 School friends

Name
Kelly's Mac
Child's name that appears on their profile. Change it if necessary.

Policy
Age 10 - 12 - Holidays
Select a different policy, if necessary.

Chill time Extend
Period for each day of the week during which access to blocked websites and apps is allowed. Change if necessary.
08:00 - 20:00
Chill today - 11 Oct, Wed

Devices list Add device/Show ID

- MacBook Air
Connected on 24 Jul 2023, 22:37
- iPhone 11
Connected on 24 Jul 2023, 22:45

Access licence information and change policies.

Change Chill times

Review blocked categories by clicking on the Reporting tab

Evolution of queries over time.

Blocked Reasons
Categories that blocked most requests.

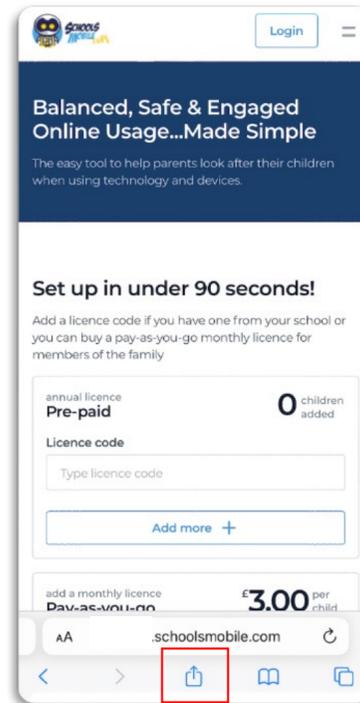
Disguised Third-Party Trackers	6989
Bypass Methods	1195
Netflix	828
Pinterest	216
Facebook	199
Threat Intelligence Feeds	188
Gambling	166
TikTok	122
YouTube	42
Snapchat	34
Twitter	24
Instagram	19
Vimeo	16
Newly Registered Domains (NRDs)	15
eBay	9
Reddit	6
Google Safe Browsing	1



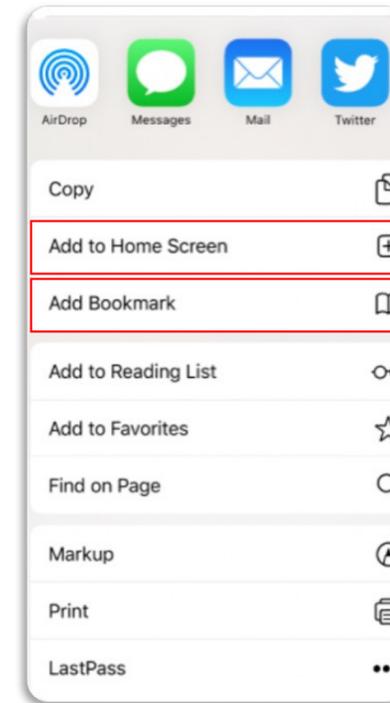
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Get the most out of SchoolsMobile...

Bookmarking SchoolsMobile on your iPhone



Bookmark:
<https://schoolname.schoolsmobile.com>



Add to your home screen to make access quick and simple.



You should now see SchoolsMobile!