



SchoolsMobile Installation Help

MARCH '25 (v4.0)



SCHOOLSMOBILE

Contents...

To make life easier for you, just follow the simple steps in the Installation Guide.

If you want more help, please feel free to call or email us at:

+44(0)333 242 3163

support@schoolsmobile.zendesk.com

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Before you start...

To make life easier for you follow these simple steps. If you want more help please feel free to call or email us at:

+44(0)333 242 3163
info@schoolsmobile.com

- » Ensure your **child's device(s)** is to hand as well as your own.
- » Please ensure it is **unlocked** and that you have access to download apps/admin rights.
- » If you use Screen Time, Family Sharing (iOS) or Family Link (Android), ensure you have **login credentials and can approve app downloads/make setting changes**.
- » You may find it useful to perform this set-up during times allowed by screen time or pause screen time on your child's device while you set up.



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Setting up your account...

There are various methods to set up your account, depending on how your school is launching SchoolsMobile.

By now, you will have received either:

1. An email with a **QR code** and a **registration link**

or

2. Details of a **pre-paid licence code**, which may have come from your school or directly from the SchoolsMobile team.

iPhones, iPads and Android Devices

If you are using the **SchoolsMobile Kids app** on an iPhone, an iPad or an Android device, you will create your parent account **on your child's device** using the instructions in the following pages.

Macbooks, iMacs, Laptops, Surface Pros, Chromebooks and Desktop PCs

If you are installing SchoolsMobile on a device that **does not use the app**, then you will create your account **using the link in your activation email...** this will be done **on your own device**.



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Accessing your dashboard...

Whichever method you use to create your account, once you have finished this part of the process you will receive a confirmation email. This email will include a link that looks like this:

<https://XXXXX.schoolsmobile.com>

“XXXXX” will be replaced with the name of the school that your child attends, or the organisation your school belongs to.

This is the link to your **parent dashboard**, where you can change policies, set Chill Time and check out the reporting features.

Make sure you keep a note or bookmark the link.

You may want to save it as a favourite on your computer or add it to the homescreen of your own mobile phone or tablet.



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Finding your Configuration ID...

In order to **add devices that do not use the SchoolsMobile Kids app**, you can use the instructions in the image below to find your Configuration ID.

Click on **Add device/Show ID**

Take a note of the **Configuration ID**, which may appear like this, or it may appear as **bold text** in amongst some onscreen instructions. (You can ignore those onscreen instructions if you are following this written guide.)

If you already have the SchoolsMobile Kids app on one of your child's devices, you can also find the Configuration ID on the app dashboard.

This is your child's Configuration ID

8f63cb146e

James Smith Protected



Apple iPhones & iPads
Android smartphones & tablets



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Activate and install... which way is right?

There are several ways to activate your account and install SchoolsMobile on your child's iPhone, iPad or Android device. Make sure you choose the right way for you!

If you received a [QR code in an activation email](#), go to page 9.

If you received a [licence code from us or from your child's school](#), go to page 10.

If you [already have a SchoolsMobile account](#), go to page 11.



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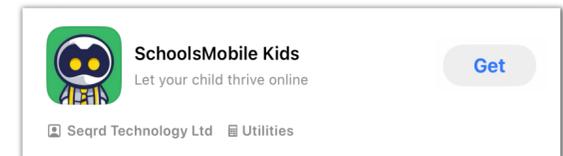
New set up with... a QR code

Step 1

Open the camera [on your child's smartphone or tablet](#).

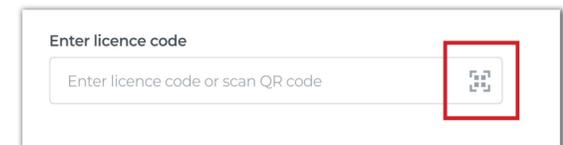
Step 2

Scan the QR code from your activation email and [download the SchoolsMobile Kids app](#).



Step 3

Open the app, and [scan the QR code again](#), as it contains your licence code.

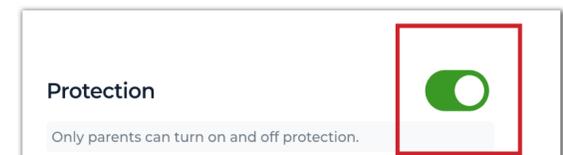


Step 4

[Follow the on-screen instructions](#) to create your parent account and add your child's information.

Step 5

Ensure the [Protection button is on](#), following any other instructions as you go.





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New set up with... a licence code

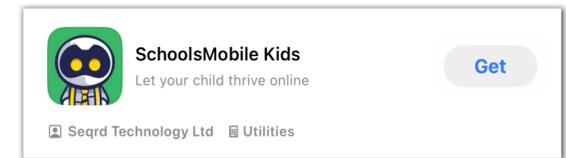


Step 1

Open the camera [on your child's smartphone or tablet](#).

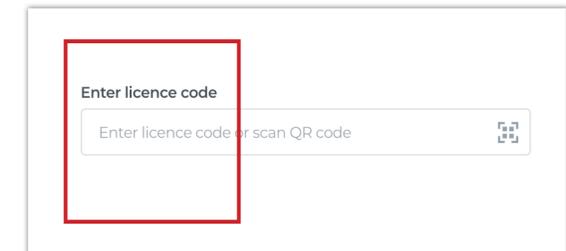
Step 2

Scan the QR code on the left of this page and [download the SchoolsMobile Kids app](#).



Step 3

Open the app, and [enter your licence code](#), then press [Continue](#).

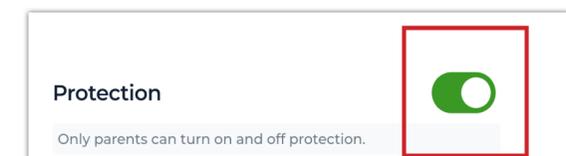


Step 4

[Follow the on-screen instructions](#) to create your parent account and add your child's information.

Step 5

Ensure the [Protection button is on](#), following any other instructions as you go.





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Installation with... an existing account

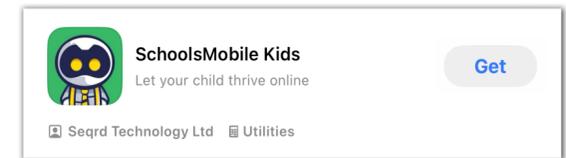


Step 1

Open the camera [on your child's smartphone or tablet](#).

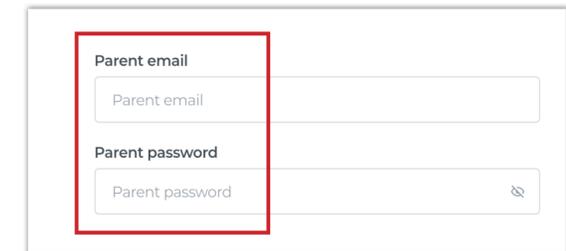
Step 2

Scan the QR code on the left of this page and [download the SchoolsMobile Kids app](#).



Step 3

Open the app, and [enter your parent email and password](#), then press [Continue](#).

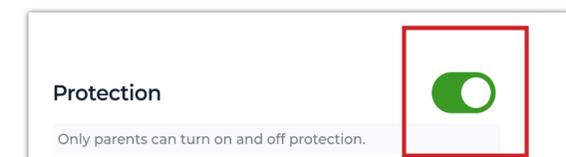


Step 4

[Follow the on-screen instructions](#) to associate the device with your child's profile.

Step 5

Ensure the [Protection button is on](#), following any other instructions as you go.





MacBooks & iMacs



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Easy to enable

Step 1

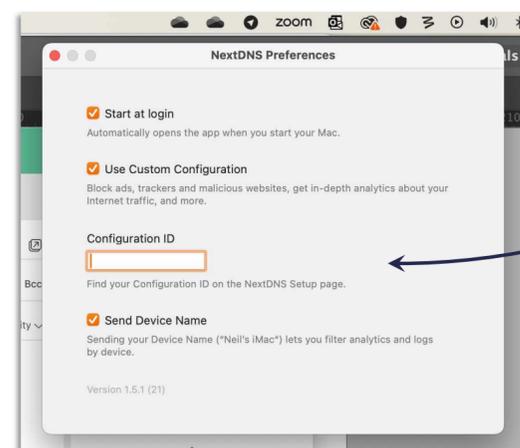
Download the **NextDNS app** from the Mac App Store



NextDNS

Step 2

Click on the new NextDNS **shield icon** in your app status bar and click on **Preferences**



Check **Start at login**

Check **Use Custom Configuration**

Type in your child's **Configuration ID**

(The **Configuration ID** is the one you noted down from the dashboard)

Check **Send device name**

Step 3

Click on the NextDNS icon and click **Enable**

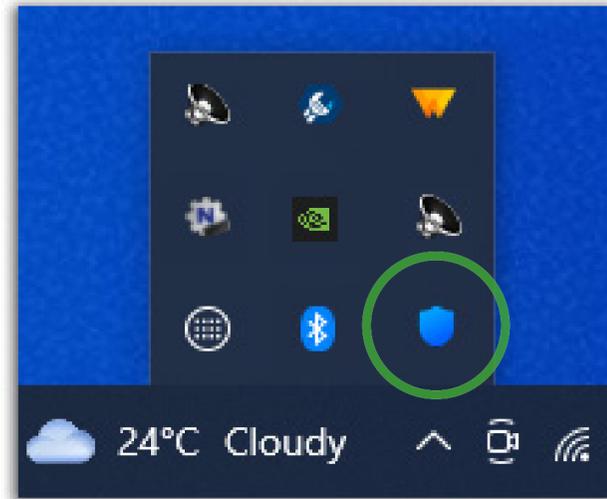


Laptops & Surface Pros (Windows 10)



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Protected in seconds...



Step 1. Open the computer's web browser and click the cursor in the URL bar. Type in nextdns.io/download/windows/stable and then hit **ENTER**.

An EXE file will now automatically download to your Downloads folder.

Step 2. Double click the **EXE file** and run through the install procedure like any other Windows application.

Step 3. Once the installation is complete, a settings box should automatically pop up. If it does not pop up, then right click on **the NextDNS blue shield icon** (which can usually be found on the bottom right hand side of your taskbar) and select **Settings**.

Step 4. In the settings box, enter your child's unique **Configuration ID** that you noted down from your dashboard. Ensure that **Report Device Name** and **Check for Updates** are both checked. **Update Channel** should be selected to Stable.

Step 5. Click **Save**.

Step 6. To turn on, right click on **the NextDNS blue shield icon**. Click **Enable** if there is an option to do so (some systems may automatically enable the program once you have completed Steps 4 and 5).

If your child's device uses Microsoft Edge as the web browser, please **proceed to page 16** for further instructions. If the device does not use Edge, then the SchoolsMobile installation process is now complete.



Laptops & Surface Pros (Windows 11)



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Protected in seconds...

- Step 1.** Open the Settings app and go to [Network & Internet](#).
- Step 2.** Click on [Wi-Fi \(or Ethernet\)](#).
- Step 3.** Click on [Hardware properties](#), or ignore this step if you clicked on Ethernet.
- Step 4.** Click the [Edit button next to DNS server assignment](#).
- Step 5.** Select [Manual](#).
- Step 6.** [Enable IPv4](#).
- Step 7.** Enter [45.90.28.0](#) as [Preferred DNS](#), then select On (manual template) and enter <https://dns.nextdns.io/xxxxxxx> (replacing the x's with your child's unique Configuration ID that you noted down from your dashboard).
- Step 8.** Enter [45.90.30.0](#) as [Alternate DNS](#), then select On (manual template) and enter <https://dns.nextdns.io/xxxxxxx> (replacing the x's with your child's unique Configuration ID that you noted down from your dashboard).
- Step 9.** Click [Save](#).

If your child's device uses [Microsoft Edge](#) as the web browser, please [proceed to page 16](#) for further instructions. If the device does not use Edge, then the SchoolsMobile installation process is now complete.



Further Instructions for Windows Devices (Microsoft Edge)



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Microsoft Edge

Please note, this page of instructions cannot be used on its own. You must first complete the installation process for Windows 10 or 11, as outlined in the previous pages.

Step 1. Open [Microsoft Edge](#).

Step 2. Within Edge, open [Settings](#).

Step 3. Under [Security](#), enable [Use secure DNS](#).

Step 4. Select [Choose a service provider](#) and enter <https://dns.nextdns.io/xxxxxxx> (replacing the x's with your child's unique Configuration ID that you noted down from your dashboard).



Chromebooks



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Protected in seconds...

Step 1. Open the **Settings** app.

Step 2. Go to **Security and Privacy**.

Step 3. Enable **Use Secure DNS**.

Step 4. Select **With: Custom, then enter <https://dns.nextdns.io/xxxxxxx>**
(replacing the x's with your child's unique Configuration ID that you noted down from your dashboard).



Some Top Tips



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Get the most out of SchoolsMobile...

Useful Dashboard Functions:

The dashboard for 'Kelly's Mac' (Pre-paid licence) includes the following sections:

- Protected** status indicator.
- Expiration date:** 19 Jul 2024.
- Name:** Kelly's Mac. Includes a note: "Child's name that appears on their profile. Change it if necessary."
- Policy:** Age 10 - 12 - Holidays. Includes a note: "Select a different policy, if necessary."
- Chill time:** 08:00 - 20:00. Includes a note: "Period for each day of the week during which access to blocked websites and apps is allowed. Change if necessary." and a "Chill today" indicator for 11 Oct, Wed.
- Devices list:** MacBook Air (Connected on 24 Jul 2023, 22:37) and iPhone 11 (Connected on 24 Jul 2023, 22:45).

Callouts and their corresponding functions:

- Access licence information and change policies:** Points to the "School friends" link and the "Policy" dropdown menu.
- Change Chill times:** Points to the "Chill time" section.
- Review blocked categories by clicking on the Reporting tab:** Points to the "Blocked Reasons" table.

Blocked Reasons (Categories that blocked most requests):

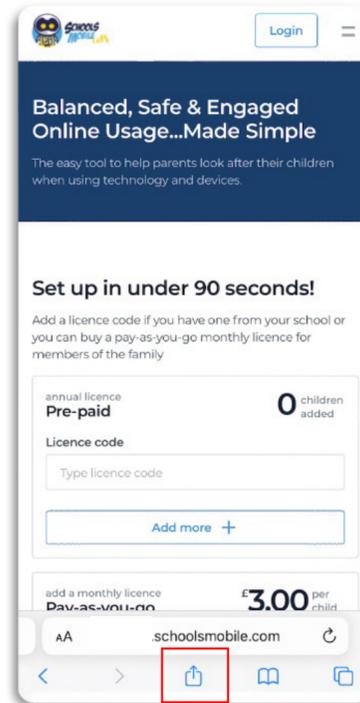
Category	Count
Disguised Third-Party Trackers	6989
Bypass Methods	1195
Netflix	828
Pinterest	216
Facebook	199
Threat Intelligence Feeds	188
Gambling	166
TikTok	122
YouTube	42
Snapchat	34
Twitter	24
Instagram	19
Vimeo	16
Newly Registered Domains (NRDs)	15
eBay	9
Reddit	6
Google Safe Browsing	1



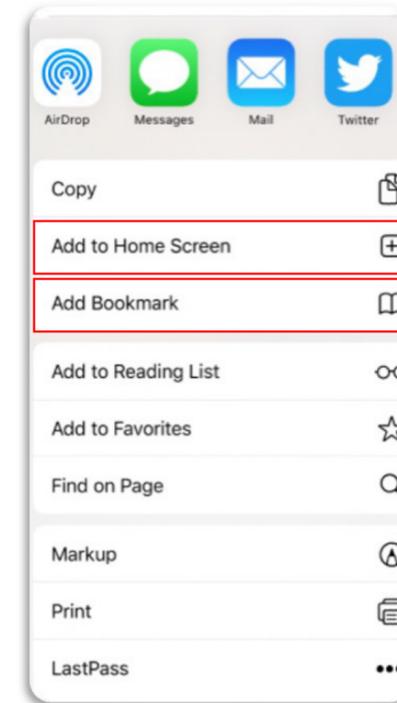
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Get the most out of SchoolsMobile...

Bookmarking SchoolsMobile on your iPhone



Bookmark:
<https://schoolname.schoolsmobile.com>



Add to your home screen to make access quick and simple.



You should now see SchoolsMobile!